



SmartSync Monitor Help

1.0 (Build 15)

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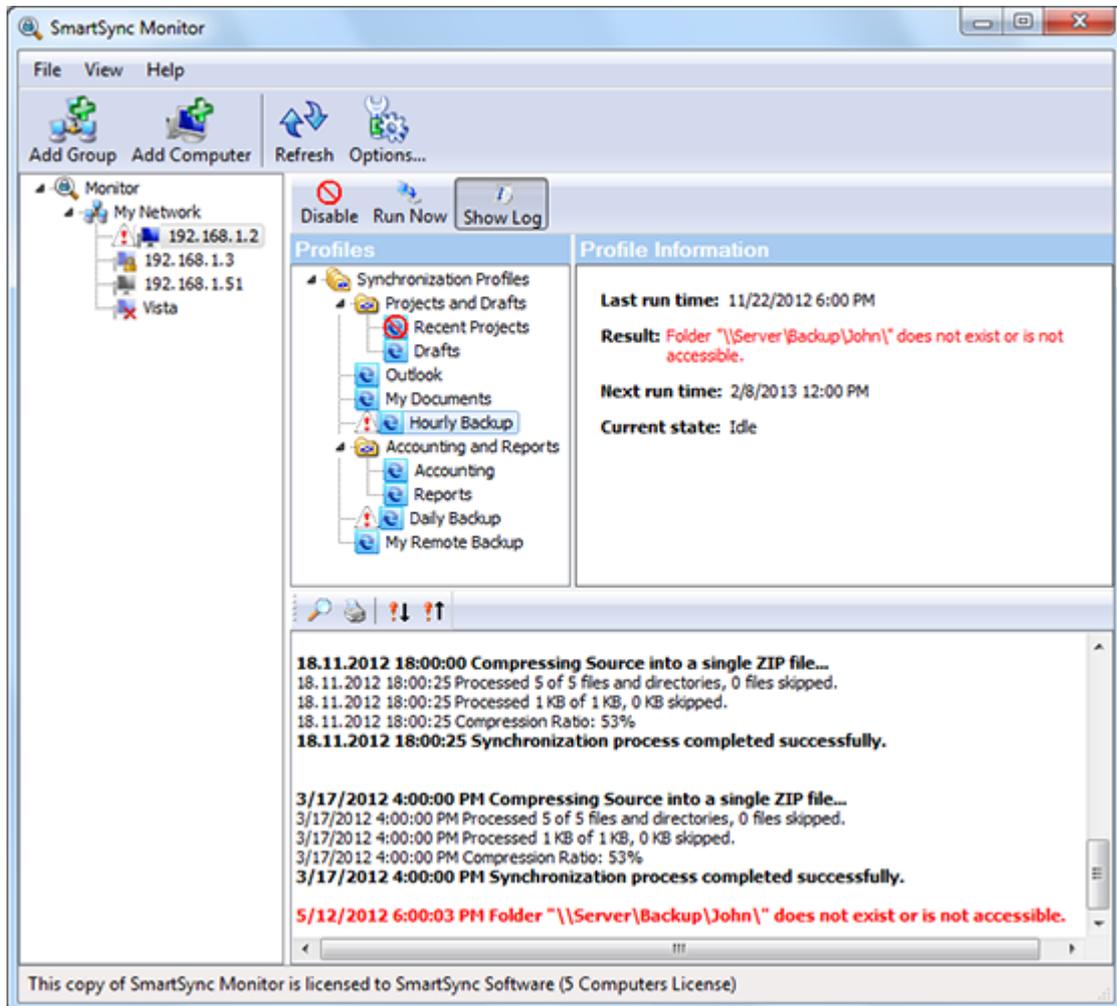
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1 Welcome to SmartSync Monitor

SmartSync Monitor is a very useful software to control and monitor SmartSync Pro activity on your LAN. You do not need to visit each computer and check the status of backup profiles. Just one click and you will see all needed information.

Please, read here [how to setup SmartSync Pro and SmartSync Monitor](#).



2 Getting Started

There are several simple steps to setup **SmartSync Monitor** and **SmartSync Pro**:

SmartSync Pro settings:

- Run **SmartSync Pro** and open menu View/Options/Security.
- Check box Allow remote access by **SmartSync Monitor**.
- Specify a password for remote access. The password must be at least 6 characters in length.
- Select Connection Method:
 - Select Named Pipes for LAN;
 - Select TCP/IP for access through Internet. You should allow incoming connection to the Port in your firewall.
- Press OK button.

SmartSync Monitor settings:

- Run **SmartSync Monitor** and open menu View/Options/Connection & Security.
- Specify Remote access password the same as above.
- Select the same Connection method as above.
- Press OK button.
- Press Add Computer button on the toolbar and type IP address or computer name of the computer with **SmartSync Pro**. If you are using TCP/IP and want to use different port than default, then append colon and a port number to computer name. For example: **MyServer:1234**
- Press Enter. **SmartSync Monitor** will connect to remote computer and will show you detailed information about profiles.

2.1 Copyright

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2.2 System requirements and installation

System Requirements

- SmartSync Pro version 4.1 or later.
- Windows Windows 8/7/Vista/XP/2000. Windows Server 2012/2011/2008 R2/2008/2003. Both platforms x86 and x64 are supported.
- 10 MB of available hard disk space
- 512 MB RAM, or more
- 233-megahertz (MHz) or higher processor

Installation

You must have administrator rights to install SmartSync Monitor on your computer. The Installation Wizard guides you through the steps needed to install the software.

2.3 Uninstalling

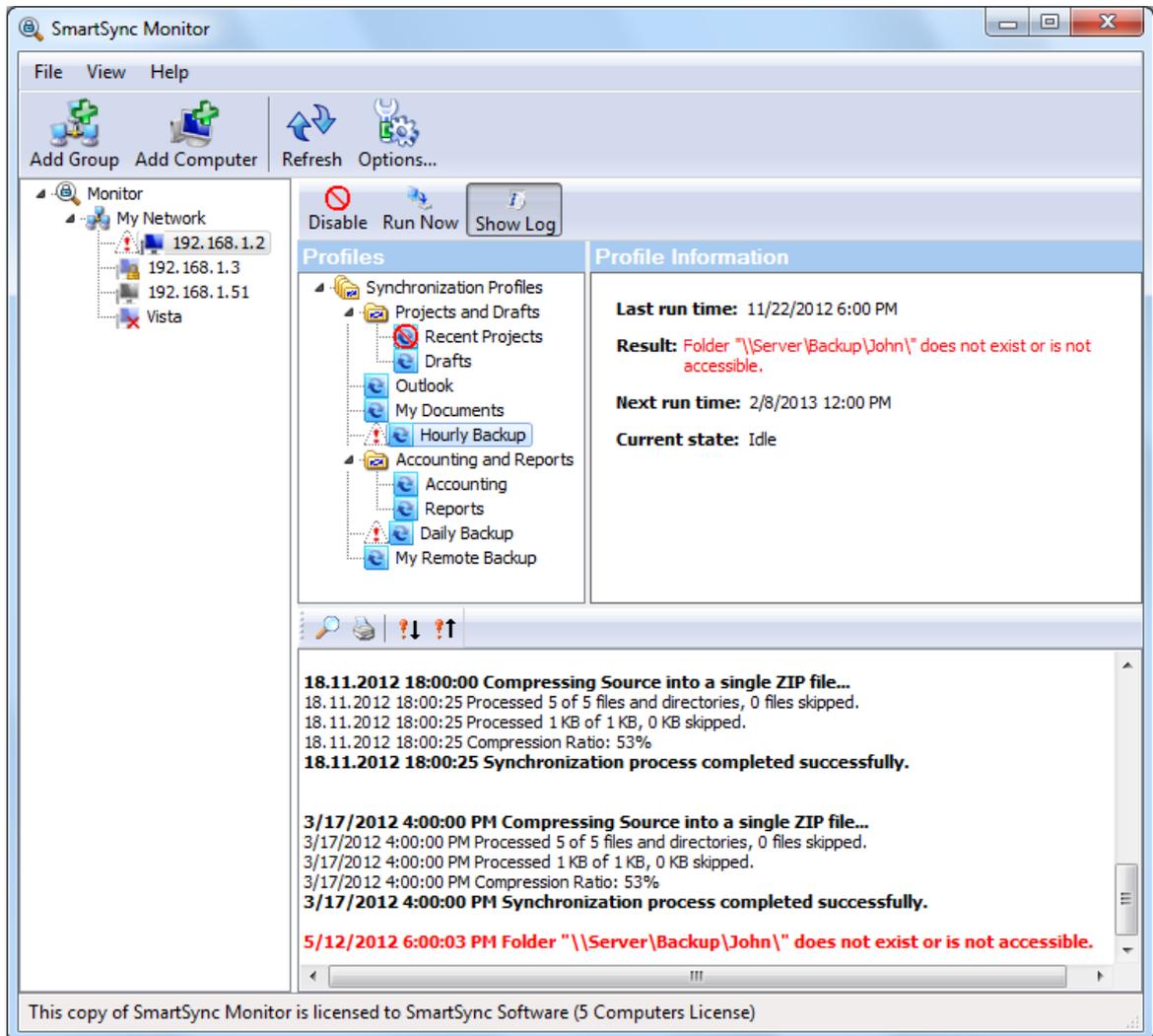
It is relatively simple to uninstall SmartSync Monitor.

To uninstall SmartSync Monitor:

- From the Windows Start menu, select All programs > SmartSync Monitor
- Select Uninstall SmartSync Monitor
- Click the Next button to confirm that you want to remove the program.
- Click the Finish button to perform the uninstall.
- The uninstall program removes program files, folders, and registry entries. When the files are removed, the uninstall program indicates that the process is complete.
- Click OK.

3 SmartSync Monitor Interface

The main window contains the program controls:



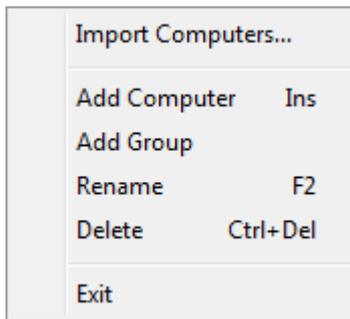
- [Menus](#)
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- [Profiles list](#)

3.1 Menus

SmartSync Monitor menus contains the following items:

- [File](#)
- [View](#)
- [Help](#)

3.1.1 File



Import Computers... - Allows you to import the list of computer IP addresses or network computer names. The file must be a text file with one IP/computer name per row.

Add Computer - Adds another computer to the current group. You can enter IP or network computer name. The total number of computers are limited by your license.

Add Group - Adds new group to the list. You can group computers into the group as you want.

Rename - Renames the current item.

Delete - Deletes the current item.

Exit - Exits SmartSync Monitor.

3.1.2 View



Refresh - Reloads state of selected item. If computer was selected then information about its profiles state will be reloaded. If a group was selected then information about all computers in the group will be reloaded.

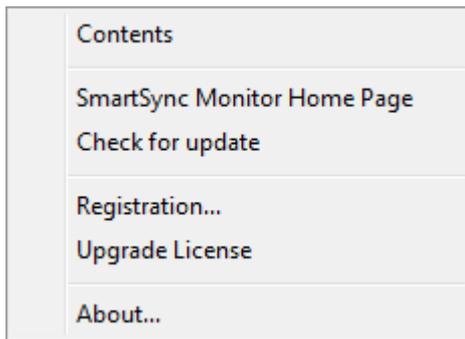
Move Up - Moves selected item above the previous one. You can also use a drag-n-drop to move items.

Move Down - Moves selected item below the next one. You can also use a drag-n-drop to move items.

Options - Opens [Options dialog](#) to change program settings.

Language - Select language for SmartSync Monitor interface.

3.1.3 Help



Contents - Opens contents of SmartSync Pro Help System.

SmartSync Monitor Home Page - Opens your Web browser at SmartSync Pro home page.
www.smartsync.com/monitor/

Check for update - Checks for the new version of SmartSync Monitor.

Registration - Opens a [Registration](#) window to enter your license key..

Upgrade License - Choose this menu item to open web page to upgrade your current license key to get access to more computers.

About - Displays copyright and version information about SmartSync Monitor.

3.2 Toolbar

The toolbar in SmartSync Monitor main window provides shortcuts for selected menu commands. Toolbar hints are available. Depends on the current state of the program the toolbar may contain the following buttons:



- Adds new group to selected group or to the root item. This is a convenient way to organize computers.



- Adds computer to the current group. You can specify IP address (for example: 192.168.1.2) or network name (for example: server)



- Press this button to refresh current item state. If a computer selected then profiles list will be reloaded. If a group selected then statistics for each computer in the group will be reloaded.



- Opens [Options dialog](#) to change main program settings.

3.3 Computers

Specify computers you want to monitor in the left tree of the main window. Select the computer item to load profiles and their state on the right pane.

You can use a computer name or IP address.

Optional port number could be specified separated by a colon.

Examples:

MyServer

MyServer:3847

192.168.2.211

192.168.2.211:2736

3.4 Profiles

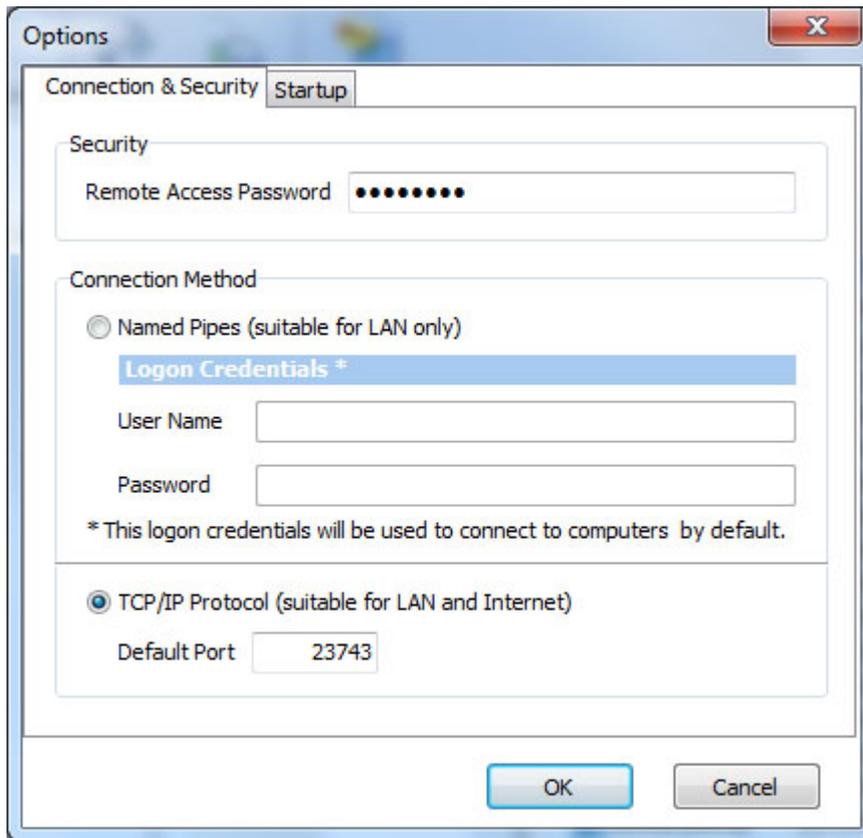
Profiles pane shows you the full list of profiles from selected computer and their states. You can check state of each profile, alst run time and schedule time, load profile's log.

3.5 Options

Options dialog contains the following pages:

- [Connection & Security](#)
- [Startup](#)

3.5.1 Connection & Security



Remote Access Password -

Specifies the password to access remote computer with SmartSync Pro. Minimum password length is 6 characters.

Named Pipes -

Select this **Connection Method** if SmartSync Pro installed in your local area network and all computers accessible in the Network section of the Windows Explorer.

User Name -

SmartSync Monitor connects to remote computers using specified default user name and password. You can change logon credentials for any computer using local menu and selecting [Logon Credentials](#) item.

Password -

The password for network connections.

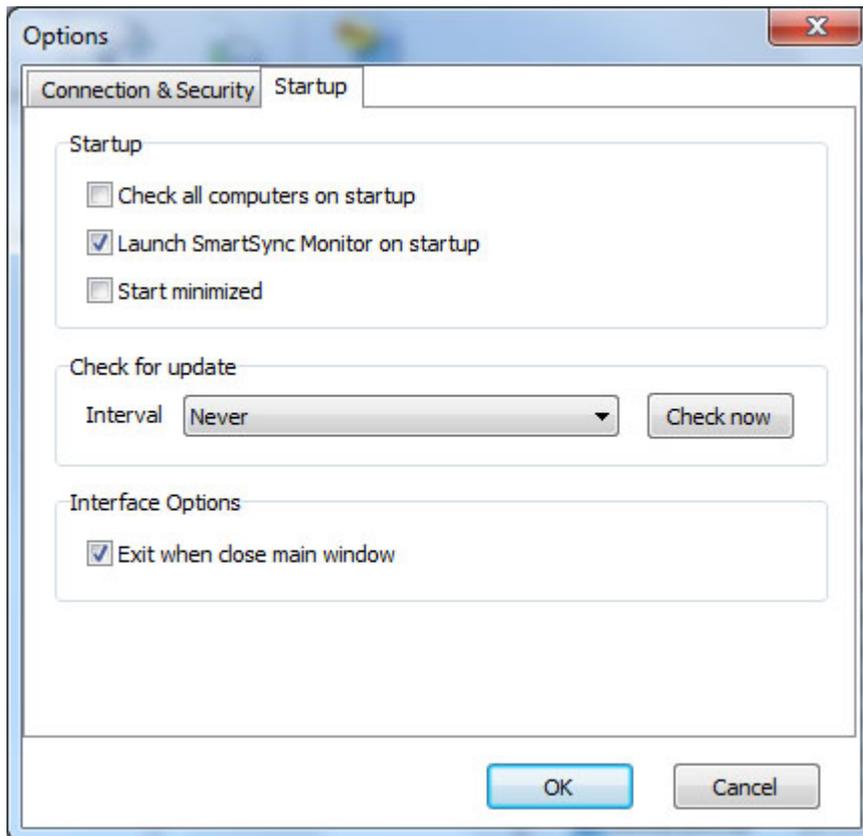
TCP/IP Protocol -

Select this **Connection Method** if SmartSync Pro installed in your LAN or on the Internet. SmartSync Monitor uses **port 23743** by default. You can change port for each computer specify it after a colon: SERVER:1534

Default Port -

Default port to access remote computers through TCP/IP. Default value is **23743**.

3.5.2 Startup



Check all computers on startup - Check this box if you want to refresh information about all computers during program startup.

Launch SmartSync Monitor on startup - Check this box to start SmartSync Monitor when you log in.

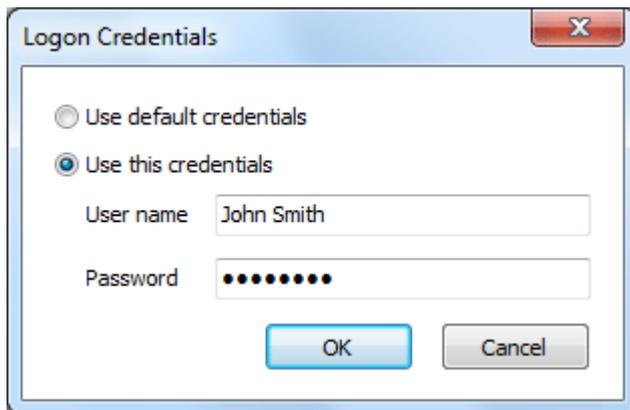
Start Minimized - Starts the program as an icon on the system tray. Uncheck this box to see the main window when SmartSync Monitor starts.

Interval - Sets the frequency of the program update.

Check Now - Click this button to check for the new version of the program.

Exit when close main window - Exits SmartSync Monitor when close main window. If unchecked then SmartSync Monitor minimizes to system tray. Click on the tray icon  to open the main window.

3.6 Logon Credentials



Use this dialog to specify logon credentials to access computer on the network. Default credentials are specified in the [Options](#) dialog.

3.7 Registration

When you receive your registration information (license key) you must enter it into the program. To enter your registration information, please perform the following steps:

- Run SmartSync Monitor.
- Choose Menu Help, option Registration.
- The License Key dialog will open.
- Switch to your email client and find the email with the registration information.
- Select license key using the left mouse button. Then display the popup menu under the key and select the Copy command.
- Switch to SmartSync Monitor. If the license key has not appeared in the edit box automatically then press the Paste button.
- After the license key has entered, press the OK button.
- SmartSync Monitor will prompt you to restart the program. Press the OK button.
- If your data was entered correctly, SmartSync Monitor will now be registered to the code you entered and your name will be displayed in the About box.
- You are now the lawful owner of the program.

Note

Be sure to save your license key in a safe place. You will need it again if you reinstall Windows. Better safe than sorry.

Note

Don't give your license key to others. Please review the License Agreement for details.

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